



# Terms And Conditions of Entry to the Auckland Folk Festival

Any ticket purchased and a patron's entry to and presence at the Auckland Folk Festival Event is subject to the following terms and conditions.

- Auckland Folk Festival reserves the right to add, withdraw or substitute artists or vary advertised events.
- Auckland Folk Festival may cancel, delay or stop the festival due to dangerous conditions including acts of God or any other cause beyond its control. **No refund will be given under these circumstances.**
- The Auckland Folk Festival reserves the right to refuse admittance to or evict from the festival any person who, in its opinion, does not comply with the terms and conditions of entry to the Auckland Folk Festival.
- If any of these terms and conditions are held to be invalid, unenforceable, or illegal for any reason, the remaining terms and conditions shall nevertheless continue in full force.

**Please note that the official festival payment system is now cashless. As a volunteer organisation, the management of cash on-site is insecure and onerous for our team, so we highly recommend that you come prepared to transact without cash.**

**Our food and merchandise vendors *may* have the capability to supply goods and services for cash, as they are independent operators.**

## HEALTH AND SAFETY STATEMENT

The festival has procedures in place to ensure all patrons have a safe and enjoyable experience. Please follow the Health and Safety Information below and these Terms of Entry at all times.

If you see a hazard or risk or have any concerns, please report it promptly to a member of the committee or to the staff at the **Merchandise stall in the large shed venue** or Ticket Office who will contact committee members.

Patrons must follow the direction of all event security personnel and emergency services staff.

## HEALTH AND SAFETY INFORMATION

- While there are now no national mandates regarding the management of COVID-19, the festival still recommends that patrons consider the safety of others and themselves by not attending the festival if they feel unwell with a respiratory infection or they have symptoms of a virus or gastro bug.
- A basic First Aid Box is available at the Merchandise Stall. Common first aid articles are the responsibility of patrons.
- In an emergency, dial 111, describe your emergency and direct help to the Kumeu Showgrounds Access Rd Kumeu. Then inform festival staff at the Merchandise Tent.
- The closest defibrillator can be found in the Kumeu Hall Front entrance, nearest to Access Road.
- The closest emergency department is at Waitakere Hospital, Lincoln Rd, Henderson.
- If you require electricity to power medical equipment, please raise this with Auckland Folk Festival before buying your ticket (we will do our best to assist).
- Auckland Folk Festival is unable to supply electric power for the use of patrons for their camping. Patrons must not connect any caravan lead, plug or device to any electrical socket on the festival site.
- Generators for personal use are prohibited.
- The site speed limit for all vehicles including bicycles is 5kmph (walking speed)

## CONDITIONS OF ENTRY

Patrons must purchase a valid ticket and wear the wrist band at all times.

Patrons must not:

- litter
- light fires
- operate any event equipment
- cause damage to the site, buildings or trees
- behave in a threatening or inappropriate manner (aggressive, riotous, or abusive) towards other patrons or festival staff
- behave in a manner that reasonably interferes with other patron's enjoyment of the festival
- bring in any illegal objects.

The committee reserves the right to refuse admittance to the event or evict any person who, in their opinion, is acting in an unsafe manner or disrupting the festival.

All children under 16 must be accompanied by a responsible guardian of over 25 years.

No animals are allowed except for certified disability assist dogs. Evidence of this must be provided at the gate.

Sound and video recording is not permitted without the performer's consent.

Patrons may be photographed or filmed during the festival and these images may be used for a variety of printed, online and broadcasted promotions in relation to the festival. If you do not wish to be photographed or filmed for these purposes, please inform the camera operator at the time.

The Auckland Folk Festival takes no responsibility for loss or damage to personal property. The patron enters the venue at their own risk and to the maximum extent permitted by the law the Auckland Folk Festival, its committee members and all other persons involved in the organisation, conduct, sponsorship and promotion of the event, accept no liability for any injury, loss, claims, costs, expenses or damage which may be suffered or incurred by any patron.

The Auckland Folk Festival has not hired the entire area in the Kumeu Showgrounds. Keep within the boundaries shown on the site map..

Do not leave unattended blankets, chairs etc. in venues to try to reserve your space. They may be moved without warning at any time, with no redress.

Do not leave valuables unattended, especially in tents.

Put waste and recyclables in the correct bins provided

If you are a contracted festival guest holding a pre-arranged day pass and wish to extend your stay beyond one day, you may elect to camp for the duration of the weekend for a fee of \$50.00 per head.

## **LOST CHILDREN**

If you have **found a child** who appears to be lost, **take them to the Merchandise stall in the large shed** where they will be cared for until they can be reunited with the appropriate adults.

If you have **lost a child** and have been unable to relocate them, **go to the Merchandise stall in the large shed**, where they may already be or if not, appropriate measures can be taken to find them.

**Show your children the Merchandise stall in the large shed** so they know this is a safe place for them to go if they get lost.

We strongly recommended you write your mobile number on your child's wrist band.

## **RUBBISH**

The Auckland Folk Festival Inc. is committed to being a zero-waste festival. We will be providing bins for compostable waste only. Please take your recycling home. All other rubbish must be taken home.

## **GENERAL INFORMATION**

Please note that hot water will not be available in the Shearers Kitchen or the Barn. There will be a limited amount of hot water available in the Kumeu Hall kitchen.

Gates open 9.00 am Friday and the grounds close 2.30 pm Monday when the gates will be locked.

A basic First Aid Box is available at the Ticket Office. In an emergency, dial 111 and contact the Merchandise stall to inform festival staff.

Accessible Parking - You will be directed to the area designated.

## TIPS FOR SAFE CAMPING

We want your folk festival to be enjoyable and remembered for all the right reasons so here are some tips to reduce the risks when camping, in a tent, motorhome or caravan.

### Prevention of Fire

Open fires are not allowed anywhere on the Kumeu Showgrounds.

A fire can destroy a tent in 60 seconds and can spread rapidly to nearby tents.

So, make sure you **ALWAYS**:

- Have a small fire extinguisher, bucket of water or sand handy, just in case
- Check your LPG gas cylinder or canister and cooker connections for leaks before you use them; soapy water brushed around the connections will produce bubbles if there are leaks. **DO NOT** use the cylinder or cooker if there are leaks.
- Turn off the gas at the cylinder when you have finished cooking.
- Cook outside your tent in a well-ventilated area and keep cooking stoves and barbecues at least one metre away from tent or gazebo walls. This is for fire safety and to prevent carbon monoxide poisoning which can be fatal.
- Do not leave a stove unattended while it is alight.
- Use battery operated torches in a tent; never use candles or smoke cigarettes inside your tent - the entire festival site is smoke free.
- Know how to escape from your tent if there is a fire; if you only have one exit, be prepared to cut your way out of the tent if necessary.

### General safety

- Wherever possible try and keep tents and caravans at least six metres (six adult paces) apart; this helps with easy movement around tents and helps reduce the risk of fire spreading.
- When pitching your tent, remember to look up to ensure there are not any split, loose, dead or overhanging tree limbs above. This is especially important if there have been recent high winds or if high winds are forecast. If in doubt, find an area away from trees to pitch your tent.
- It can help you and others to avoid tripping over if you tie fluorescent streamers or LED lights to tent guy ropes.

Remember, fire is the major hazard, do all you can to reduce the risk to yourself and others.